



# Raise & Shine Blinds

## ***“Peace of Mind” Exchange Policy - Terms & Conditions***

Please be advised that the Raise & Shine Blinds “Peace of Mind” Exchange Policy is limited per the following terms and conditions:

- This policy is offered as a lifetime guarantee and applies to all existing Raise & Shine Blinds, Inc. clients. Existing clients are granted the right to exchange any and all window coverings previously purchased from Raise & Shine Blinds, Inc. at the new product’s wholesale cost charged by the manufacturing company at the time the order of the new product is placed. Wholesale cost is inclusive of freight expenses.
- Only windows covered by Raise & Shine Blinds, Inc. qualify for the exchange.
- A free in-home consultation will be scheduled upon a Raise & Shine Blinds, Inc. client’s inquiry for a potential window covering exchange.
- For transparency purposes, copy(ies) of invoice(s) received by Raise & Shine Blinds, Inc. from the manufacturing company will be provided to the client(s). Additionally, a separate invoice generated by Raise & Shine Blinds, Inc. will be sent to the client and will list the overall cost charged to the client as a result of the exchange. Overall cost will comprise of the wholesale price(s) of the window covering product(s) and related items, sales taxes, and installation fees.
- This policy is strictly offered to residential properties.
- Upon a Raise & Shine Blinds Inc. client’s exchange request, we will scan our records to verify whether the particular window was in fact covered and serviced by us.
- To proceed with the exchange, clients’ previously-purchased window coverings and their related items, systems, and components must be returned to Raise & Shine Blinds, Inc. (including those which are damaged or modified). This is a hard rule that is intended to prevent individuals from abusing the benefits of this policy in order to advantage other individuals and/or engage in alternative business transactions.